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| **ST. JOSEPH’S COLLEGE (AUTONOMOUS), BANGALORE-27** | | | | | | |
| **B.A. PSYCHOLOGY – VI SEMESTER** | | | | | | |
| **Special Supplementary Examination, JUNE 2019** | | | | | | |
| **PY6218 – Industrial Psychology** | | | | | | |
| **Time- 2 1/2 hrs** | |  | **Max Marks-70** | | |  |
| **This paper contains two printed sides and three parts** | | | | | | |

**SECTION A**

**I. Answer all the following:** **10X2=20**

1. Mention the goals of Organizational Behavior.
2. Mention any four characteristics of Organizational Culture.
3. What is Vestibule training?
4. Mention any four characteristics of a recruiter.
5. Who is a Transformational leader?
6. What are the primary traits of leadership?
7. What is Spillover effect?
8. What is Telecommuting?
9. What are the social factors that contributes to resistance to change?
10. What is Contingency orientation?

**SECTION B**

**II. Answer any FOUR of the following: 4X5=20**

1. Explain the scope and limitations of Organizational Behavior.
2. Elucidate the selection process in recruitment.
3. Explain the characteristics of self managing team and virtual team.
4. Discuss the psychological conditions at work that influence attitude and performance.
5. Briefly discuss the effects of employee attitude.
6. Explain the benefits and limitations of Organizational Development.

**SECTION C**

**III. Answer any THREE of the following: 3X10=30**

1. Explain the process involved in communicating and changing the culture of an organization.
2. Compare and contrast the motivation models of Maslow, Herzberg and Alderfer.
3. Discuss the strategies for effective team building in detail.
4. Discuss the influence of ergonomics and other physical conditions at work.
5. Explain the process of implementing change in an organization in detail.